QUALITY POLICY
(PTM00 Annex A of the Policy Manual)

It is the policy of Dalau to be a World Class Processor and Machinist of Fluoropolymer Products and to provide a range of Products, which meet the requirements of its Customers and Quality Standard Parameters, and that programmes are maintained on schedule at the agreed price, by operating all of our processes under controlled conditions.

This policy is deployed through the Quality Management System (QMS) that has been established, documented and implemented to fully conform to AS/EN9100 and Customer-Specific, applicable Law and Regulatory Requirements as they apply to our Products and QMS documentation. The policy is communicated throughout the company along with the importance of meeting these requirements.

• The QMS is maintained and continually improved through the Setting, Monitoring and Reviewing of our Quality Objectives, Data Analysis, Internal Auditing, disciplined Problem Solving, Physical and Human Factor Requirements, Interested Parties, and changes in the Governing Standards and Regulatory/Contractual Requirements are assessed and incorporated on an on-going basis (the Quality Objectives are listed in QD/018).

• Top Management review the QMS at planned intervals to ensure its continuing suitability, adequacy and effectiveness and to identify opportunities for improvement and the need for changes (ref QD/027).

• Personnel are provided with instruction to assure their understanding of the company Quality Policy and Training/Coaching to enable them to competently carry out their work. They are given access to QMS Documentation and are made aware of relevant Procedures and/or Job Instructions. They are motivated to understand and achieve Quality Objectives, to make Continual Improvements, and to appreciate the consequences for the Customer of any Non-conformities to Quality Requirements. The necessary infrastructure and work environment is provided and maintained to ensure Conformity to Product, Regulatory and Law Requirements.

Dalau remains responsible for the Quality of all products purchased from Suppliers and Sub-contractors, including customer designated sources which is incorporated into Customers product and/or service.

Dalau takes full responsibility for the product supplied and does not use any verification activities carried out by its Customers as a means for Quality Control of product supplied.

The appointed Management Representative (Quality Systems Manager) ensures that processes needed for the QMS are established, implemented and maintained and is responsible for reporting to Top Management on the performance of the QMS and any need for improvement. Top Management empower the Management Representative with the organizational freedom to resolve matters pertaining to Quality and the task of ensuring the promotion of awareness of Customer Requirements throughout the company and for liaison with external parties, including the approval and disapproval of Suppliers, on matters relating to the QMS.

When requested by interested parties, this Policy shall be released as “Read Only”.

Signed: Mr. D. J Sage - Managing Director